HealthSource

5.16 Release Notes
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Patient Restriction

The Patient Restrictions logic (setup in the *Patient Restriction Management* screen) now applies to all requests including those that are qualified for fulfillment by the Switchboard. When a Patient Restriction match is found, the request is automatically routed to Digital Fulfillment Review for a manual review. The same Patient Restriction functionality and logic used for manual requests is applied to Digital Fulfillment Review requests.

In addition, the Patient Restriction list popup now displays when there is a match after the patient information (Last Name, Date of Birth, Date of Service) has been edited and now matches a restriction. The popup displays when any of the following are used

- Submit & Close
- Submit & Next
- Validate & Close (available in Digital Fulfillment Review)
- Validate & Next (available in Digital Fulfillment Review)

The History screen now displays the potential restricted patient event immediately after a request's patient information (Last Name, Date of Birth, Date of Service) has been edited and the request submitted.

Request flagged as a potential restricted patient. Patient restriction list presented for user review

Digital Fulfillment Review

Digital Fulfillment Review requests can now be corresponded.

User Experience Enhancements

User Type (End-User, Administrator, Technical)	Area	Description	Reference #
End-User	Address Checker	Melissa is not retaining the 2nd line of address	60448
End-User	Correspondence	Two Loggers in Same Request - when first User is in correspondence the second user should get read only mode.	59848
End-User	DOS	HS is allowing users to Pend a request even if the DOS are not entered in chronological order or random dates/incorrect dates. When users are fetching the requests from Pend and trying to create Correspondence, HS doesn't allow them to create correspondence letters because of incorrect dates and since the DOS field is not highlighted, Users are not sure of the issue and calling help desk for resolution.	59953
End-User	Fulfillment Hold	The User who put the request on HOLD (personal) cannot work (edit) the request if it is fetched by another user within the hold period. The request appears read-only to the second user as it's still under hold, but the person who put the request on Hold also sees the request as read-only.	60046
End-User	Indirect Chase	Case Number needs to display in the request letter and fields	59060
End-User	NOD Corr letter	When NOD (Notice of Delay) is sent out and an eRequest ID is established, the eRequest ID gets stuck on the original user who sent the NOD and no other users can edit/work the request.	59914
End-User	Patient Restriction	Pt Restriction attachment name is wrong in list for end user when original attachment removed, and another attachment added.	60341
End-User	Performance Trend-Donut	Performance Trending- Fulfillment done in Fulfillment Exception does not increase Fulfillment donut count	60277
Technical	Switchboard	Create Request API (ex. used by Chart Finder) has been updated to support a "Digital-only" flag (True/False) for the future which routes request to Digital Fulfilment only	59188